



passion for sports grounds

IMPORTANT CUSTOMER INFORMATION



Important customer information

Dear customers,

the current market situation requires from all of us to be extremely observant, make forward-looking decisions and act prudently. We do everything we can to ensure that you remain one of our satisfied customers in the future.

It was, is and will always be fair play for SMG to always play with open cards. In view of the current situation, we unfortunately have no choice but to moderately raise prices again. This price adjustment applies from January 1, 2023 and we hope to be able to offer you a stable calculation basis over a longer period of time. Because we continue to fight against price gouging and delivery bottlenecks with all our might. And we are working intensively on additional benefits for you:

- the SMG 360 degree service is constantly being expanded
- the on-site service by SMG specialists applies worldwide
- 24/7 telephone support from SMG specialists as well
- the repair service at SMG in-house is always available
- the new ERP system will take care of you even more efficiently
- the warehouse is constantly being expanded
- Spare parts and emergency kits are always available

We are currently working on an even bigger feature for you, our customers: the SMG online spare parts catalogue. Motto: with just one click to the right spare part!

If you have any questions or concerns, you can contact us at any time. We hope for your understanding and that we will once again create a successful time together.

Kind regards, your SMG team



Made in Germany



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