THE SMART GUIDE TO MAINTAINING SYNTHETIC SPORTS TURF (Long Pile)
Acknowledgements

Smart Connection Consultancy and Alastair Cox Associates are extremely grateful to the sport peak bodies, varied suppliers and manufacturers who have provided information, photographs and case studies for this Smart Guide to Maintaining Sports Turf Fields (Long Pile) (Smart Guide). Without their support we would not be able to achieve our goal to provide greater knowledge to the industry on sports turf fields. We would also like to thank the colleagues, clients and organisations that we have completed work for in the sports industry. It is your appetite for change and progress that makes our job so rewarding.

Documentation that we have studied in the development of this Smart Guide includes:

- Care and Maintenance of Synthetic Turf Hockey Pitches (2011) – FIH
- FIFA Maintenance Guide

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ISBN: 978-0-9942880-0-4

Disclaimer

Smart Connection Consultancy and Alastair Cox Associates do not accept any liability for the accuracy of the information provided. All material and information that is provided from the third parties is done so in good faith to assist organisations maintain their sports surface.
Maintaining Synthetic Surfaces Will Increases Probability of Achieving its Expected Lifespan

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Welcome and Purpose

The popularity of synthetic sports surfaces used by many sports, local governments and within the education sector has significantly grown within the last two decades. Historically there was a perception that synthetic sports turf needed no maintenance and could also be played 24/7.

As users, owners and the general community are now aware, all surfaces need maintenance and synthetic sports fields need programmed and periodic maintenance linked to the type, the intensity and purpose of use, combined with the type of surface (e.g.; long grass (3G) or Hockey wet carpet etc.), and not forgetting the recommendations by the manufacturer.

By embracing a proactive and scheduled maintenance program the field should reach its expected life expectancy. Failure on the other hand can reduce its life expectancy by up to half of its life!

Smart Connection Consultancy and Alastair Cox Associates are passionate about working with organisations that are keen to encourage their community to be more active. Sport is one of the vehicles to achieve this and provides many physical, social and health benefits.

Smart Connection Consultancy has embraced synthetic sports surfaces as a vehicle to promote and provide the community with opportunities to be more active more often. Alastair Cox is one of the world’s renowned experts on performance standards, testing and technical make up of synthetic sports surface systems and represents many International Sports Federations on industry working groups.

When organisations invest in synthetic sports fields it is crucial that they invest in the Whole of Life (WOL) of the surface to maximise the possible increased patronage. This is achieved by having an appropriate maintenance strategy in place for the usage levels of the field and will maximise the Return on Investment for the synthetic field.

The Smart Guide to Maintaining Synthetic Sports Turf (Long Pile) aims to provide the reader generically with:

- An understanding of why maintenance is critical;
- What maintenance should be considered;
- The latest trends and thinking on maintenance approaches;
- Maintenance for specific surfaces; and
- Examples of a maintenance manual.

It is anticipated this Smart Guide will assist your organisation achieve its goal to encourage more people, to play more often, on your fields and the fields due to effective maintenance. This document should be read with the manufacturers Maintenance Manual and Guide and should not be used to replace it.

Martin Sheppard  Alastair Cox

Managing Director  Managing Director
About the Authors

Alastair Cox

Alastair Cox Associates is an independent consultancy specialising in sports surfaces, sports facilities and sports equipment. Headed by Alastair Cox, an internationally recognised expert, the company provides impartial advice to sports governing bodies, trade associations, sports clubs, municipalities and education facilities on a range of subjects including:

- Sports’ governing body standards and competition regulations
- The testing of sports surfaces and sports equipment
- Selecting the appropriate sports surface for a particular facility
- Sports facility construction / tender specifications
- European Standards for sports surfaces and equipment
- European regulations applying to sports surfaces and equipment
- Maintenance of sports surfaces
- Condition surveys of existing facilities
- Failure analysis and diagnosis
- Expert witness and dispute resolution

Martin Sheppard

Smart Connection Consultancy is an Australian specialist sports consultancy that provides independent advice and solutions on how synthetic sports turf can be part of the equation to grow participation in sport and recreation by providing a sustainable asset management solution.

Martin clearly understands strategic and political needs and outcomes, whilst also providing tactical and innovative solutions at grass roots. An international speaker whose expertise is recognised for aligning synthetic surfaces and facility development, with player pathways, supply and demand forecasting and participation strategies.

Martin has worked in the sport and active recreation industry for 35 years, managing a diverse portfolio of facilities including leisure centres, sports facilities, parks and open spaces, athletic tracks, synthetic sports fields, golf courses and a specialist sports and leisure consultancy practice.

Martin has been involved on some of the industry’s most innovative projects over the past eight years including:

- Procurement and project management of FIFA 1 and 2 Star pitches; hockey national standard fields; AFL / Cricket Australia fields; World Rugby Regulation 22 pitches and multi-sports fields
- Participation and growth strategies using synthetic technology for sports
- Promotion of environmentally friendly synthetic surface technical solutions, including water harvesting, environmentally friendly infill’s and green engineering practices
- Publishing three editions of Australia’s pre-eminent publication on synthetic sports surface technology – The Smart Guide to Synthetic Surfaces
- Rigorous business case planning - around how to manage, program and optimise facilities
- Development and promotion of the National Synthetic Sports Surface & Expo (2013 & 2014)
1. Introduction

The Importance of Maintenance

Thousands of synthetic sports fields are installed globally annually. It is important to maximise the opportunity to achieve each field’s life expectancy through effective maintenance. Short-term benefits of an appropriate maintenance program include:

- Enhanced playability – ensuring it can maintain the performance standards it was installed against;
- Aesthetically optimised appearance;
- Safety achieved and risk management mitigated; and
- Compliance with manufacturer’s warranty requirements.

The Smart Guide to Maintaining Synthetic Sports Turf (Long Pile) (Smart Guide) has been developed for the growing number of sports, education establishments, commercial operators and local governments who are installing synthetic sports fields for various sports and recreational facilities. It is expected these organisations may benefit from an enhanced understanding of why maintenance is important and what commitments should be made.

Although it is generally recognised that synthetic turf has a major advantage over natural turf in respect to the reduced level of maintenance and need for annual field rejuvenation, there is still a need for programmed routine and special maintenance activities.

When maintenance is not conducted by the field owners the life expectancy can be significantly reduced. Although no rigorous research can be found the authors, through their experience and with evidence from testing laboratories¹ and International Federations² have provided input to the impacts of limited or no maintenance, including:

1. Unable to achieve recertification against sports performance standards;
2. Reduced life expectancy;
3. Increased safety concerns;
4. Dilapidation of product; and
5. Voiding of warrantee.

With most International Federations, performance standards maintenance manuals must be provided by the installer/manufacturer for the field to guide the owners on their roles and responsibilities for maintenance and upkeep. The manufacturer’s manual will be linked with the manufacturer’s warrantee, so if different verbal advice to reduce maintenance is received, it should only be accepted in writing otherwise the warrantee may be invalidated.

Benefits of Shockpads for Maintenance

In late 2014 The European Synthetic Turf Organisation (ESTO) produced a Research Paper, which stated³:

- “When a Football Turf (World name for synthetic football field) system is regularly and adequately maintained all systems (with and without shock pad) did retain an acceptable level of performance; and
- Within the range of tested samples we see that the systems containing a high quality shock pad were likely to show less deterioration than the system without a shock pad in cases where the maintenance was not done correctly.”

The members of the ESTO shockpad working group stated they strongly advise that:

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¹ Labosport International – National Synthetic Surface Conference – Alastair Cox, 2014
² FIFA – National Synthetic Surface Conference – Dr Eric Harrison, 2014
³ ESTO Shockpads Working Group: Information Update (11th Sept 2014)
“when there is the smallest doubt the maintenance will not be done at the necessary level, a serious consideration has to be made to use a system with a shock pad and thus to keep the performance at an acceptable level during the lifetime and to eliminate as much as possible safety risks (injuries)”.

This provides clarity around the debate on whether shockpads are critical or not. Therefore we recommend shock pads for projects that have the following characteristics:

- The governing body of the sport encourages the use of shockpads;
- Where the participants could fall from heights such as Rugby Union and Australian Rules Football;
- Where there is any chance the level of maintenance may not be relative to the amount of usage on the field; and
- Where the field is in a public open space and likely to receive excessive and intense usage.

**Key Principles of Maintenance**

To optimise the balance between maintenance need and usage the following key principles are recommended:

1) **Maintenance investment needs to be linked to usage of the fields;**
   
   The more usage a field receives, the more maintenance is required. The intensity of the usage may be around specific areas (e.g. goal mouths for Football, Scrum line for Rugby etc.) which may need more maintenance than the rest of the field.

2) **Maintenance should focus on ensuring playability and performance**
   
   Lack of maintenance significantly impacts on the performance characteristics such as; ball speed, uneven roll of the ball, ball bounce and for the player; poorer grip on the surface and harder running due to compaction of the infill.

3) **Pre-Installation design**
   
   ‘Hot spots’ are evident on any field and influence players or machinery in a way that increases the need for additional maintenance. This can be mitigated at the design stage and include:

   - Player entry point(s) – with only a single entry point the field area will become very congested and infill compacted.
     - Suggest using a number of gates to dissipate the intensity of wear and tear
     - Consider hard wearing mats/mesh on the outside of the gate to reduce ‘soil’ being brought in and ‘infill’ being taken out. Make this area at least 2m x 2m
   
   - Integration between synthetic and natural turf – try and have a concrete/asphalt pathway so that grass does not easily integrate into synthetic turf
6) **Maintenance plans should be specific to each field**
A generic approach will not work and may need to be changed according to the season (summer – lighter use; winter – heavy use); the age group of use (e.g. primary, junior and senior); the sport; and the intensity. This will ensure that the scheduling of maintenance is specific to the fields’ needs and not just to suit the operator.

7) **Clarity of responsibilities of maintenance**
Roles and responsibilities between the owner, operator, home club and maintenance company need to be clearly defined so there is no ambiguity between any of the stakeholders.

8) **Management actions on how the field is used will impact on maintenance needs**
Management actions can increase the need for maintenance such as allowing all coaching to be conducted in the same spot all of the time, as opposed to rotating it to low-use areas. Other suggestions may include:

- Establish signage and training for local regular users on ‘local rules’ on how the field should be used;
- Do not use footwear that is not allowed;
- Do not use non-approved equipment on the fields e.g. stages, fireworks, tables and chairs etc.;
- Ensure each hiring ‘cleans up’ after usage; and
- No smoking on the field.

9) **Annual Review of Field**
Each year, preferably at the end of the heaviest season (e.g. winter) conduct a thorough review of the field. If possible use an independent expert to assist the first time so that you know
what you should be looking for – typically by walking up and down the field every 5m, you should identify most problems.

If problems are found early they should be rectified quickly as part of any annual rejuvenation of the field. This may include finding issues around:

- Compaction in high-wear areas;
- Seams coming apart;
- High-wear along lines (sometimes due to high UV on white lines);
- Trip hazards;
- Excessive loss of yarn from areas;
- Reduction/displacement of infill;
- Movement of base pavement; and
- Ponding of water not draining adequately.

10) **Financial Investment appropriate to Life of Surface**

The importance of continued financial investment into maintenance should not be compromised as this will only impact on the expected life of the fields.

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**Annual Review**

To conduct an annual review of the field walk the field, approximately every 5m apart and with a dozen passes key issues should be identified.

We normally walk by sliding our shoes along, to enable the feel of anything under foot, work shoes are better than trainers.

What items to look for:

- Flattened grass in high wear areas;
- Seam joins parting and in need of re-sewing or regluing together;
- Trip hazards around penalty spots, corner flags or areas where high build-up of infill which has been displaced from middle of field;
- Compaction of infill;
- Additional wear areas, such as goal lines, white lines, goal box, etc.;
- Any defibrillation of yarn fibres in high wear areas such as goal mouths, line referees on side of field etc.; and
- Displacement of infill from high wear areas.

By taking a scaled drawing during the walk of the field, key issues can be identified and compared annually.

The drawing will also act as evidence to develop a strategy for any repairs or increased maintenance regime.
SMG – MANUFACTURER OF MACHINES FOR THE INSTALLATION OF SYNTHETIC SPORTS SURFACES, MAINTENANCE AND RECLAMATION OF ARTIFICIAL TURF
2. General Maintenance Considerations

Introduction
There are different kinds of long pile synthetic sports turf which require tailored maintenance. In particular around the length of the fibres ranging from 40mm to 65mm, whether they are monofilament, fibrillated, or combined. Most are filled with rubber infill, but some have sand or organic infill, thus specific guidance on maintenance, in writing, is always needed from the installer and manufacturer.

In addition there are general considerations common to most surfaces, including:-

Field Usage
It is important for a field owner to understand that certain activities, usage and other circumstances may impact the field’s quality, wear and tear, appearance, warranty and performance. As the field becomes older more emphasis on maintenance is required as the yarn may not have the same resilience or durability. If any doubt exists, the field builder should be consulted.

Usage of your field:- It is anticipated the field will be a success with increasing demand. Remember that as the usage of the field increases the frequency of maintenance also required to increase the life expectancy of the playing surface. To reflect the actual usage patterns maintenance and sinking funk scheduling need to be adjusted.

Monitor the performance of your field throughout its life with periodic field testing and frequent inspections.

Type of activities: - Certain activities may damage the synthetic turf such as:-

- bicycle traffic, track and field events, golf activities, concerts;
- special events and activities should be reviewed with the field builder before the event occurs to ensure that damage is not prevalent;
- accidents, vandalism, spiked shoes, animals, wire brushes, fires, fireworks, floods;
- chemical reactions, the use of dry cleaning fluids or improper cleaning methods, high pressure sprays exceeding 500 psi, storage of heavy materials on the field, non-approved infill materials;

Consulting with a company that provides field maintenance may need to be considered.

Footwear — Suitable footwear should always be used. Metal spikes should be prohibited and cleats are preferred. Flat-soled rubber shoes greatly intensify the wear and tear on the synthetic turf.
The Smart Guide to Maintaining Synthetic Sports Turf (Long Pile)

**Use patterns** — It is very important to spread the field use to various locations on the field to prevent uneven or accelerated wear in certain areas.

**Vehicles** – Do not park vehicles on the field, especially in the heat of the day, or leave vehicles on a wet or hot field for long periods of time. Engine exhausts should not be faced down toward the playing field, and a hot muffler or exhaust pipe should not touch the surface. Use lighter vehicles with Low Ground Pressure tyres with round edges to prevent rutting. Do not use cleated or traction tyres. Heavy vehicles (over 150kg) should have a maximum tyre pressure of 2.5 bar (35 psi).

**Concert stages and other non-sporting uses, etc.** – Stage or other set-ups for special events or activities, such as graduations, are normal. Proper field protection of the synthetic turf must be provided to prevent damage. Use plywood, interlocking plastic panels or similar weight distributing materials under all chairs and tables – consult the manufacturer or a field protection company.

Use field protection that does not have a dimensional profile, e.g., corrugation, because the profile will transfer onto the turf and require heavy grooming to remove. It is imperative that no anchoring spikes, posts or footing be driven into the turf. Once the field protection is removed, the area should be groomed and swept with a magnet to remove any misplaced or dropped nails, screws, etc.

**Educate the Players**
Educating the users of the field in good practice is important for the maintenance regime of the field. Encourage users to wear the correct footwear, not to drop litter, gum and nut shells on the surface, to report areas of low infill, split carpet joints, etc.

Encourage users to consider the field is theirs and to treat it as if it was their responsibility.

**Routine Monitoring and Inspection**
It is important that the field is walked regularly to ensure that any debris is removed, that there are no playing hazards any unknown issues are identified and assessed/repaired as appropriate. This should ideally be done daily.

When conducting a routine inspection emphasis should be on:

- Heavily used areas of the field, checking any displaced infill and redistributing or replacing the infill to the recommended depth;
- Any foreign debris on the field or surrounds that may impede play or spectators; and
- Any damage to the surface or equipment.
On a weekly basis the inspection should also check seams and joints as open joints/seams can quickly become a trip hazard. In addition keep a close eye for algae invasion on un-filled pitches, especially in warmer climates.

Open Joints

Open joints can create a tripping hazard and should immediately be repaired - discuss with your field builder in advance of any self-repair techniques to see if they are recommended or may invalidate your warranty.

Note that any open joints greater than 300mm in length should be reported to the field builder as they may indicate a larger scale defect.

Note any deteriorating grass fibre or infill conditions, visual or excess wear, drainage or performance concerns, etc. and report them to the maintenance company or the installer.

Debris Removal

A regular daily walk of the pitch will identify any foreign matter including twigs, leaves, rubbish, tape, gum etc. A leaf blower is normally a desirable addition to enable loose litter to be blown to one side of the field, where it can be collected with a plastic lawn brush/rake and removed. Any organic matter, such as faeces, soil/mud and food should be removed by hand where possible and then washed away with warm/hot soap and water.

If allowed to remain on the surface for any length of time, debris will migrate into the system, inhibit drainage and cause infill compaction. Consider covering the field with pre-approved tarp when it is not in use.

Stain Removal

Most stains can be removed with hot water and soap (e.g. household detergent). If specific stains are left, the following recommendations are made:

- Blood/human tissue – use disinfectant (weak) to discard blood, faeces etc.;
- Oil – use a cloth with white spirit applied;
- Chewing gum – Make gum brittle with proprietary aerosol freezing the material and carefully remove. Ensure the yarn fibres are not broken at the same time. If the gum has spread across numerous fibres, peanut butter will soften and breakdown the gum so that it can be wiped off; and
Weeds/seeds – Hand pick as soon as sighted. Treatment with an annual herbicide may be needed if a constant supply of weeds is found. Approval from supplier needs to be sought first.

Chemicals

The manufacturer/supplier will provide guidance on what chemicals should be used on synthetic grass, as they will appreciate acceptable concentration of the alkaline or acid compound nature.

Generally any product that has an acid compound (i.e. pH less than 3), contains Halogens (e.g. chlorine, bromine etc.) sulphur or nitrogen are likely to react. In addition any product that has oxidising characteristics, such as bleach, peroxide also has acidic characteristics when combined in the presence of water.

To summarise:

- All products that are classified as ‘non-acidic’ or ‘non-oxidising’ should not cause a problem;
- Anything that contains “Halogens”, Acids or sulphur are unsuitable;
- Pesticides and weedkillers should be pH neutral and preferably organic; and
- Most detergents should be suitable (e.g. dishwashing liquid).

Treatment of Algae and Moss

In some environments, due to seasonal variations, shade, humidity, algae and moss can become established on the surface and can then penetrate the infill.

The treatment of algae, which is a natural occurrence, caused by humidity and is more prevalent on water based hockey fields and organic infilled long grass or 3G fields in warmer climates. This is most common in pitches that are not cleared regularly and thoroughly. Usually the first sign is brown slippery patches appear.

As a preventative reassurance, talk to your maintenance operator or installer to identify an approved algae killer and to ensure that the right concentration is used. To prevent or protect any disease being spread (prophylaxis) it is recommended to program an annual (or appropriate schedule if more prevalent) dosage/spray. In water/organic based fields a dosage system can be added to the sprinkler/cannon systems.

Moss is normally found around the perimeter and other non-trafficked areas, especially if it has shade from trees, walls, building etc. The field suppliers will provide guidance on what local proprietary product should be used. The product should not be oil-based.

If moss does not become established, it should be treated immediately to kill the spores and re-applied until eradicated completely. High pressure cleaning may be needed and should only be operated by qualified and experienced handlers.

Regular use, maintenance and an annual prophylactic application of moss-eradicator will render moss an unlikely occurrence.

Treatment of Weeds

Weeds are a natural expectation in open parkland, where airborne seeds can travel and establish. In organic infill systems these are most likely to establish, as the infill reflects their growing environment.
An even greater emphasis is required for regular monitoring and inspections of organic infill systems. Most weeds could be removed by hand and if brushed frequently will most probably be ‘uprooted’ through this process. Localised areas of weed seed infestation, such as expected in organic infill fields should have a regular week-killer applied.

Maintain Proper Infill Levels
The correct amount of infill is vital to the safety of players and performance of the field; too low and turf pile will be damaged and wear more quickly; too high and players will find the surface unstable with inadequate grip which can result in serious injuries.

The infill also helps keep the pile standing upright which gives the desired ball pace and reduces the risk of carpet burns occurring. Ask the field installer for the recommended infill levels.

Be aware that high use areas are prone to greater infill displacement. Infill may accumulate at the edges of a field. If so, clean the material prior to brushing back into the main field.

Acceptable Footwear for Users

Some manufacturers and suppliers of long grass synthetic fields provide varied advice on the use of different types of footwear for synthetic fields. The UK’s peak body, The Chartered Institute for the Management of Sport and Physical Activity’s Guide Note: GNO114, produced the following table and recommendations, which will impact positively on the maintenance needs of surfaces.

<table>
<thead>
<tr>
<th></th>
<th>Studs ≤15mm</th>
<th>Studs &gt;15mm</th>
<th>Blades</th>
<th>Dimpled</th>
<th>Flat Soled</th>
</tr>
</thead>
<tbody>
<tr>
<td>3G / Long Grass</td>
<td>✓</td>
<td>✓</td>
<td>×</td>
<td>×</td>
<td>×</td>
</tr>
<tr>
<td>Sand-dressed</td>
<td>✓</td>
<td>×</td>
<td>×</td>
<td>✓</td>
<td>✓</td>
</tr>
</tbody>
</table>

Key:
- ✓ = Acceptable
- × = Not acceptable
- Not ideal: Definition by the English FA
- * = Rugby fields of 60mm

Table 1 should be used to educate the user as part of the booking procedure and on notice boards, detailing acceptable and not acceptable footwear; e.g.:

- Do: wear boots with a moulded stud;
- Do not: wear bladed boots;
- Do not: wear boots with metal studs; and
- Do not: flat soled trainers.

‘Playing In’ a New Field
Due to the dynamic nature of the infill during the first 2-3 months the infill will be ‘settling-in’ between fibres and so it would not be normal to have it tested during this period. The best way of ‘Playing In’ the field is to use it continually, so that the infill settles down. During this time regular inspections and maintenance is required. There will likely be more displacement of infill than expected, this is normal. Brushing will correct this initial period, to ensure that the pile remains vertical after heavy use.
The Sports and Playing Contractors Association (SAPCA)\(^5\) state for long grass fields “during construction every effort is made to ensure even distribution of infill over the whole pitch”. Experience shows however that increasing the frequency of grooming, in the early weeks is beneficial in creating the final playing surface.

If areas are found which are short of infill, it should be possible to brush infill from adjacent areas of surplus material, provided this is conducted within the first four weeks. If the under-filled areas are extensive or do not respond to this treatment the installer should be called immediately, to add more infill.

When the settling-in period is over the pitch has reached its optimum playing condition, the frequency of grooming can be reduced.

### Playing Lines

The majority of rectangular playing fields will have many of the straight permanent lines tufted into the design. Additional lines such as circular lines (e.g. centre circles etc.) are inlaid during the installation process. Indeed some shorter ‘dotted’ lines may also be inlaid during this process.

Lines that are inlaid during the installation process could have ‘weak points’ and if the adhesive is not working perfectly could come ‘undone’ and cause trip hazards. These lines should be monitored regularly and reported to the installer, as they may be covered under the warrantee.

Some white lines may show more wear than the rest of the field as in certain parts of the world the UV is so strong it impacts the white coloured yarn before the green colours. This needs to be checked annually, reported to the manufacturer and should be covered under warrantee.

The actual play lines should be maintained as the rest of the field.

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\(^5\) Code of Practice for the Maintenance of Synthetic Sports Surfaces – April 2004, SAPCA

**Snow and Ice**

Snow and ice are not harmful and commonly can be permitted to melt through. If snow is to be removed, brushes and wooden scrapers should be used to minimise any damage to the yarn. Rock salt and chemical de-icers should not be used as these will damage the yarn.

Generally snow and ice should be left to melt and drain from the surface without assistance. At times, however, it is necessary to remove snow or ice to make the field playable for a scheduled event. The working principle for removing snow is to do so as near to game time as possible. This reduces the likelihood of new snow build-up and will reduce the risk of ice from cold winds whipping across a damp, newly cleared surface.

Ice and wet snow removal is particularly difficult, it is important that measures are taken to prevent build-up.
Use only pneumatic tyres on the equipment used for the removal of ice and wet snow. If a snow plough is used, ensure the blade is guarded with PVC pipe and corner elbows or rubber tips, and the height is adjusted to leave 5 – 10 mm of snow on the surface. This is to avoid surface damage.

The remaining snow should be left to melt in the sunlight as brushing the remaining snow may also remove the infill. Avoid using a cover on the field during freezing weather. Covers, unless vinyl or poly-coated, can freeze to the surface, and will be very difficult to remove.

In some cases it may be necessary to use a weighted lawn roller over the field to break up ice. The broken ice can then be swept off the field. Generally, if the sun is out and the ice or frost is not excessive, it tends to melt rapidly, especially when players are on the field.

In Europe underground heating systems are now being installed for places where the fields may have frozen water held.
Advertisement: Case Study – Maintenance of Multi-sports Fields For City of Melton

Project Overview

Client: City of Melton
Contact: Parks & Recreation Department
Size of pitch: 5 x FIFA 1 star Soccer Fields & 39 Tennis Courts
Sports played: Soccer, cricket, multi sports & tennis
Certification details: Soccer, FIFA 1 Star
Surface: POLIGRAS
Infill type: Sand / SBR rubber
Shockpad: No
Drainage: Vertical / Horizontal
Base details: Roadbase
Supplier details: Sports Technology International
Contact person: Bernard Evans
Email: bevans@grassports.com.au
Website: www.grassports.com.au

Project Description

To undertake the ongoing annual maintenance of 5 FIFA 1 Star soccer fields constructed during the past 3 years by STI / Grassports for the City of Melton. To also undertake on-gong maintenance for the City’s 39 separate tennis courts of either a synthetic grass surface or acrylic hard court surface.

Maintenance to the soccer fields is carried out strictly on a quarterly basis, with two styles of attention, standard grooming and deep clean / decompact grooming, strictly according to FIFA standards and guidelines.

Key Challenges of Project

Soccer Fields

To ensure that general correct maintenance in a timely manner to ensure the correct playability of the surfaces and to provide a safe surface that provides the ongoing playing characteristics for which the facility was designed.

A key requirement of the maintenance schedule is to ensure the maximum longevity of the surfaces.

As these fields are accessible to the public 24/7 litter and abuse control is essential. Many are used for “non-sporting” activities that require correct maintenance procedures.

Tennis Courts

The 39 courts are all at various stages of their life cycle and each has different maintenance requirements, cleaning, brushing, re-coating and chemical treatments to control weed/algae growth.

Innovation Shown

Grassports use only the best SMG purpose built synthetic grass sports field maintenance equipment on the fields. They are designed to carry out all necessary activities to ensure the best possible result for the contractor and client.

The client expects timely service, trained staff that are reliable and conscientious about their work.
3. FIFA Maintenance Research

Introduction
FIFA is committed to continuous improvement as part of the FIFA Quality Concept for Football Turf, and continually invests in research on how to improve the performance standards, durability, longevity of the turf, playability and management.

In 2013 FIFA conducted research on Maintenance of Football Turf\(^6\) where they assessed the effects of different maintenance machines on the synthetic Football Turfs in France. The fields had similar daily usage, located within the same region of France and exposed to similar environmental and climatic conditions, with an age of 3-9 years and two fields also had shockpads.

The aim of the testing was to test the fields prior to the maintenance procedure, immediately after and then one month later (after usual play). Each field was divided into four quadrants, with three different machines being used and the fourth quadrant maintained simply by a triangular brush or straight vertical brush. The basic machines used were:

- Combined heavy vertical brush with a steel spring tine rake attached behind;
- Oscillating brush system;
- Rotating brush system; and
- Triangular brush.

Key Performance Criteria Tested
Tests were undertaken against its performance criteria for Football Turf (2011)\(^7\), against key aspects of:

- Force Reduction
- Deformation
- Ball Rebound
- Ball Roll
- Rotational Resistance

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Key Findings – Technical Results

<table>
<thead>
<tr>
<th>1. FORCE REDUCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Force Reduction is a measure of the impact attenuation provided by the playing surface. It is measured using a mechanical simulation of the loading an athlete places on the surface when running. The peak impact force is measured and compared to the peak force measured on concrete. The value reported is the percentage reduction in the peak force, the higher the value the greater the percentage reduction compared to concrete.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FIFA 1 Star: Performance Criteria</th>
<th>55% - 70%</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIFA 2 Star: Performance Criteria</td>
<td>60% - 70%</td>
</tr>
</tbody>
</table>

What impacts this test?
Compaction & displacement of infill

What would cause this to fail?
Compaction of the infill within the synthetic turf
Loss of infill within the synthetic turf
Contamination of the infill within the synthetic turf

Average results:
FIFA 1 Star: 55 – 60%
FIFA 2 Star: 60 – 65%

Suggested maintenance needed to improve
Keeping infill levels topped up
Removal of detritus before it becomes incorporated in the infill
Periodic decompaction of infill through deep grooming

<table>
<thead>
<tr>
<th>2. DEFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deformation is a measure of the degree the playing surface deforms during the mechanical simulation of the loading an athlete places on the surface when running. The greater the reported value the greater the deformation. If a deformation is too great players will find the surface tiring and unstable and it may induce injuries. If the deformation is too low players will find the surface jarring when they run on it.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FIFA 1 Star: Performance Criteria</th>
<th>4mm – 11mm</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIFA 2 Star: Performance Criteria</td>
<td>4mm – 9mm</td>
</tr>
</tbody>
</table>

What impacts this test?
The stiffness of the synthetic turf system

What would cause this to fail?
Incorrect infill depths – excessive infill will result in a very soft and unstable surface
Compaction or low infill depths will cause the surface to stiffen

Average results:
FIFA 1 Star: 6 – 8mm
FIFA 2 Star: 5 – 8mm

Suggested maintenance needed to improve
Keep infill levels to correct depth and periodically decompact through deep grooming

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\(^6\) FIFA Maintenance Research 2013 Results equipment suppliers: FIFA (17.12.2013)

\(^7\) FIFA Quality Program Manual (2011)
3. BALL REBOUND
Ensuring the ball bounces in a similar way to that found on a natural turf field is a very important aspect of gaining player acceptance of a synthetic turf field. The test measures how high the ball bounces when dropped from a standard height onto the surface.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Performance</th>
<th>FIFA 1 Star:</th>
<th>0.6 – 1.0m</th>
<th>FIFA 2 Star:</th>
<th>0.6 – 0.85m</th>
</tr>
</thead>
<tbody>
<tr>
<td>What impacts this test?</td>
<td>Infill depth and compaction</td>
<td>Pile resilience</td>
<td>Hardness of layer beneath the synthetic turf – is there a shockpad?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average results: FIFA 1 Star</td>
<td>0.9 – 1.1m (above 1.0m fails)</td>
<td>Average results: FIFA 2 Star</td>
<td>0.75 – 0.90 (above 0.85 fails)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suggested maintenance needed to improve</td>
<td>Keep infill levels to correct depth and periodically decompact through deep grooming</td>
<td>Brush surface to keep free pile standing upright</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

4. BALL ROLL
This test measures the rolling resistance of speed of the surface. A ball is rolled down a standard ramp and the distance it roles measured. Generally synthetic turf surfaces are considered to be fast as the pile of the surface does not offer adequate resistance to the rolling ball. This means the players find it hard to adjust when moving from natural to synthetic turf surfaces.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Performance</th>
<th>FIFA 1 Star:</th>
<th>4m – 10m (12m for retests)</th>
<th>FIFA 2 Star:</th>
<th>4m – 8m (10m for re-tests)</th>
</tr>
</thead>
<tbody>
<tr>
<td>What impacts this test?</td>
<td>The degree to which the free pile of the synthetic turf carpet is standing upright</td>
<td>The thickness / stiffness of the pile yarn</td>
<td>The density or number of tufts per unit area</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average results: FIFA 1 Star</td>
<td>10m – 15m (above 12m is a failure)</td>
<td>Average results: FIFA 2 Star</td>
<td>8m – 11m (above 10m is a failure)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suggested maintenance needed to improve</td>
<td>Regularly brush the surface to lift the carpet pile</td>
<td>Periodically power brush to aid lifting the pile</td>
<td>Do not allow the use of flat soles shoes</td>
<td>Keep infill levels at the right depth – do not allow them to become too low</td>
<td></td>
</tr>
</tbody>
</table>

5. ROTATIONAL RESISTANCE
This test is a measure of the grip the surface provides to the player. It is measured by measuring the torque required to cause a studded test foot to rotate. If the value is too high foot grip can be a problem resulting in ligament injuries. If it is too low players will find it hard to twist and turn without falling over.

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Performance</th>
<th>FIFA 1 Star:</th>
<th>25 – 50Nm</th>
<th>FIFA 2 Star:</th>
<th>30 – 45Nm</th>
</tr>
</thead>
<tbody>
<tr>
<td>What impacts this test?</td>
<td>The ability of the boot’s studs to penetrate into the infill and the carpet’s stitch rate – a more open carpet will result in less or inadequate resistance. A very dense carpet can result in excessive grip</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Average results: FIFA 1 Star</td>
<td>25 – 40Nm</td>
<td>Average results: FIFA 2 Star</td>
<td>35 – 50Nm (above 45Nm is a failure)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Suggested maintenance needed to improve</td>
<td>Keep the carpet’s pile standing upright through regular brushing</td>
<td>Keep the infill depths at the correct levels</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Key Conclusion of Findings
FIFA identified the following conclusions³

1. Without the continued correct maintenance from the installation through the lifetime of the field it was not possible to ensure that the surfaces tested remained within the limits defined by the FIFA Quality Programme (FQP) even after the use of more sophisticated maintenance techniques.

2. The use of the shockpads on these fields without maintenance but with significant usage could only guarantee certain characteristics of the FIFA Quality Programme. The most significant being the performance characteristics relating to impacts namely Force Reduction and Ball Rebound.

3. Four maintenance techniques were assessed, namely drag brush, drag brush/steel rake, rotating brush and oscillating brush. The most significant overall improvement on the various surfaces on Ball Roll was achieved with the oscillating brushes. The least effect albeit an improvement in Ball Roll was with a basic drag brush. However even with the oscillating brush it

³ FIFA Maintenance Research 2013 Results equipment suppliers
was not possible in the timeframe in which the machines operated to return all the fields to within the requirements of the FQP.

4. The changes to Force Reduction achieved by the maintenance techniques in general had only a marginal effect on the Force Reduction values recorded. There were no noticeable long term effects from the maintenance techniques employed. It would therefore appear that the intensity of use and long term lack of maintenance has a more pronounced effect on the loss of Force Reduction of the field than a singular use of a more sophisticated maintenance technique.

5. An overall decrease in Deformation immediately after maintenance would appear to imply that the techniques used are consolidating the infill for most of the systems. Less pronounced changes to Deformation appear to be associated with the two systems that had shockpads.

6. Conversely a decrease in Energy Restitution after maintenance was recorded. Most of the systems suggest that the performance infill was less compacted and “looser” in structure resulting in a dissipation of the impacting force.

7. Significant changes to Ball Roll can be achieved by all the techniques; the most effective change was produced by the oscillating brush and the least by the triangular brush.

8. When testing Ball Rebound those fields with high usage and little or no regular maintenance the fields tested with shockpads remained above the minimum FQP requirement for all techniques. Certain specific techniques that raise the fibres, oscillating and rotating brushes and to a lesser extent rakes and drag brushes, can have a long term effect on certain locations however the effect is not guaranteed for all locations without continued maintenance.

9. After the initial maintenance it would appear that in five of the fields the infill is being loosened and less resistance is experienced by the studs resulting in a reduction in torque and a lower value for Rotational Resistance. In two fields the infill has been loosened and the studs are likely penetrating into the sand layer and thus increasing the torque. The loosening is a temporary effect and after one month the numbers have increased again due to heavy usage and a lack of maintenance.
4. **The Equipment**

The equipment needed to maintain synthetic surfaces is specialised and designed to complement the synthetic surface technology and the maintenance challenges that the technology may face. Some of the equipment can be attached to wide-wheeled tractors or ride-on machines, whilst others are specific machines for specific tasks. This section explores some of the equipment, what it is used for.

**Inspection Tools**

- **Free Pile Height Gauge**
  Ensuring the pile of the synthetic turf surface is standing upright is important for sports such as football where the speed of the surface is controlled by the resistance the turf’s pile offers to a rolling ball. In addition to other sports where carpet burns can occur if the pile is standing upright. As a result players slide across the plastic pile and not through the mobile infill.

A simple way of checking if the pile is standing vertically is with a Free Pile Height Gauge.

[Photo 21: Free Pile Height Gauge]

- **Infill Depth Gauge**
  Ensuring the correct depth of infill is present within the synthetic turf surface is essential if the correct levels of impact protection and ball response are to be provided by the surface.

A simple Infill Depth Gauge can be used by the Grounds Staff to check infill depths across a field.

[Photo 22: Infill Depth Gauge]

**Brushing Equipment**

The pile of the synthetic turf will flatten through use, the degree this occurs will depend on the levels of use and types of footwear being worn by players. Lifting the pile is essential to retain optimum playing conditions.

Whilst there are many different types of brushes on the market research has shown that oscillating brushes and rotating brushes are the most effective.

The main focus of brushing equipment is to ensure uniformity of the surface and in doing so brushes displace infill to the acceptable level.

[Photo 23: Tines being used to decompact infill and redistribute infill]

A number of designs are used with different degrees of effectiveness, including drag brushes, triangular in design; ‘S’ shaped and straight edged. Some designs are integrated with a complete cleaning machine; others can be attached behind small tractors or garden machines.
The brushes have a number of purposes:

- Uniformity of surface level of infill;
- Prevention of yarn lean or yarn flattening;
- Collection of larger pieces of debris/rubbish;
- Reduction of surface area of the yarn exposed to UV radiation;
- Utilisation of oscillating brushes which are becoming more common. They are hydraulically controlled and rotate forward and in reverse. These brushes are especially effective for raising the yarns. Emphasis of use would be in high wear and use areas of the field around the penalty spot, goal area, corner flags, centre circle, Ref side lines etc. A field should be walked first to ensure that the right kind of brushing is done for the right area; and
- Provision of a drag mat. A traditional way of redistributing infill that has been displaced is using either a drag mat, with many maintenance companies now finding the benefits of a power brush instead of the Drag Mat.

In addition the oscillation brush should be used initially in high-wear areas in both a forward/reverse direction to get the fibres standing.

In some football codes such as Rugby League & Rugby Union where skin friction is more important than say Football (Soccer) the yarn needs to be vertically standing so that the skin does not rub against the whole yarn, if folded over. Some manufacturers are developing the yarn so that its soft, but thicker and can stand upright longer.

If you were having a game of Rugby Union of League than before the games at a weekend it may be worth considering using the Oscillating Brushes to ensure that the yarn is upright.

**Power Brushing**

Specialised machinery has now been designed and integrated machines are now available for users.

Brushing should be conducted in dry and not in wet weather. It is recommended that the field is groomed (brushed) in four directions each time as shown below to maximize the effectiveness of brushing. The Manufacturers Manual should guide the approach specific for each installation.

The majority of quality/suppliers offer this surface to their clients. The power-brushing have several purposes:
• Removes any contamination in the first 2-5mm of infill;
• Improves fibre and infill uniformity, with drag brush attachments;
• Provides oscillating brushing;
• Decompacts the infill by using a tine attachment; and
• Vacuums up impurities.

Do not refuel equipment while it is on the synthetic turf; do not overfill as newer equipment has an overflow tube that drains directly under the equipment and onto the ground. Use a catch pan while filling to prevent accidental spillage.

Use grease sparingly and wipe any excess off of all fittings, bearings, chains, etc.

Spare Performance Infill

The performance infill (normally some form of rubber granules) will be dislodged from the surface, especially in high use areas such as penalty and corner spots. These areas should be topped up to their optimum depth as and when required.

Boot cleaners and entrance mats

Minimise the risk of dirt and contaminates entering the playing surface by providing boot a cleaning kit for players to use as they approach the field.

Consider access ways – where possible prevent players from walking across dirt or grass areas to reach an entrance gate.

Equipment leaks and spills

Prevent leaks or spills by checking equipment and its components thoroughly before use on turf; do not fill fuels, oils, fluids while equipment is on the field. Wipe any excess grease from any/all fittings. Petroleum-based spills can damage the synthetic turf.

Use only the newer biodegradable forms of Hydraulic fluid, if available for your equipment – do not use petroleum-based fluids. Check with the equipment manufacturer to verify if biodegradable fluid is compatible with the equipment and its warranty. If a leak occurs when using petroleum-based fluids it is important to minimise the damage by stopping and capturing as much fluid as possible. If it leaks on the turf, use spill leak towels to soak up the majority of the fluid. Vacuum the infill in the affected area and use a solution of household dishwashing liquid and water to break down and clean any remaining fluid from the turf. Once the turf is clean, a new infill will be required to install.
5. Maintenance for Long Turf

Introduction

Maintenance can be scheduled into a seasonal or annual program linked to usage, with regular maintenance (suggest one hour) linked to every 10 hours of play. It is recommended by some commercial operators\(^9\) to have two to three hours maintenance weekly for every 30 hours use for long (3G) grass usage. Although FIFA suggest weekly\(^10\), our view is that it needs to be linked to:

- The level of use per week;
- The type of usage (e.g. adult, junior);
- Intensity of the area used (e.g. 5-a-side needs more than 11-a-side); and
- The type of sport activity (e.g. Rugby scrums will impact surface displacement).

Routine Maintenance

Whatever the circumstances, a regular monitoring inspection will identify the routine needed for each specific field. Error! Reference source not found. provides some guidelines.

<table>
<thead>
<tr>
<th>Suggested Tasks</th>
<th>Routine</th>
<th>Playing Hours Per Week</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>&lt;20hrs</td>
</tr>
<tr>
<td>Pitch inspection monitoring</td>
<td>Daily</td>
<td>Daily</td>
</tr>
<tr>
<td>Litter removal</td>
<td>Daily</td>
<td>Daily</td>
</tr>
<tr>
<td>Refilling high-wear areas</td>
<td>Weekly</td>
<td>Weekly</td>
</tr>
<tr>
<td>Drag brushing heavily used areas</td>
<td>Monthly</td>
<td>Fortnightly</td>
</tr>
<tr>
<td>Rotating Brush – high-wear areas</td>
<td>Quarterly</td>
<td>Monthly</td>
</tr>
<tr>
<td>Osculating Brush – high wear areas</td>
<td>Quarterly</td>
<td>Monthly or as needed</td>
</tr>
<tr>
<td>Rotating Brush – whole pitch</td>
<td>Six monthly</td>
<td>Quarterly</td>
</tr>
</tbody>
</table>

Groom the Surface

Regular brushing is an important function that must not be overlooked or neglected. Brushing helps to maintain uniform infill levels, keep the grass fibres upright, remove debris, and improve the field appearance.

Conversely, the flattening of grass fibres will increase the pace of the surface consequently the field no longer plays like a natural turf field, increases the risk of carpet burns when players slide on flattened pile, and can create a possible acceleration of wearing of the playing surface, thus shortening its life.

Use only synthetic fibre bristles of recommended stiffness. Do not use metal or wire bristles. Ensure the bristles are set to the correct depth so they do not:

- Snag the pile tufts and pull them out of the carpet backing;
- Tear the backing of the synthetic turf carpet; and
- Pull the stabilising sand layer from the bottom of the infill to the surface.

The brushes can be mounted to specialist plant or behind a general tractor (or mini-tractor) unit. To avoid the risk of

\(^10\) FIFA Maintenance Guide (FIFA Maintenance Portal – sourced Nov 2014)
contaminating the playing surface the tractor should only be used on synthetic turf surfaces. The use of six-wheel vehicles is not recommended.

Do not use maintenance equipment before receiving proper use and safety training. Use equipment and vehicles that are approved by the field builder.

**Frequency:** Ask your manufacturer for the recommended grooming frequency. In general, the frequency will be related to the intensity of use; however, excessive brushing can cause fibre damage which over time will compromise the field’s performance characteristics and longevity.

**Method:** An average all-purpose vehicle that brushes a standard sized football field will take about an hour and a half. The vehicle speed should be low and sharp turns must be avoided.

**Direction of brushing:** The surface should be brushed in a number of directions, alternating the direction for each maintenance programme, but generally in the direction of the individual panels to avoid crossing over the main seams. On different days, start at different locations so as to alternate the brushing direction for each panel (see Section 2).

**Brush Height Setting:** The optimum brush height setting will depend on the model and type of equipment. Do not set the brush so low that it digs into the turf pile or backing. Too low a setting can damage the turf, the seams and disturb the infill.

**Time:** It will typically take around two hours to thoroughly walk and check the field and then groom a full size football / rugby field.

**Scheduled Maintenance**

Over the life of the synthetic turf system, the system may need further scheduled maintenance and remediation. The 'tell-tale signs' of this may include the following points and may be noticed more frequently in the regular monitoring inspections:

- Yarn becoming significantly bent, flattened and not standing upright;
- Playing surface becoming hardened and more compacted;
- Dirt and debris accumulating within the infill and between the yarn, despite the routine maintenance being performed;
- Seams are becoming loose; and
- Infill levels are becoming more uneven and stay in this position for a longer period of time.

These are signs that specialist work needs to be performed and may include:

- Professional field inspections – development of a corrective action plan that identifies the effect and the cause, with strategies to address the problems;
- Decompaction of infill – using specialised equipment (e.g. SMG Sport Champ) designed to decompact the infill, which will assist with playing performance of the system with the ball and the player’s boots;
- Major rejuvenation – measuring the infill depth against the suppliers recommendations and then redistributing or ‘topping-up’ in key areas;
- Deep cleaning – using specialist equipment to brush and vacuum the contaminants from the infill; and
- Removal and reinstallation – if the field has become significantly impacted, specialist machines can remove key amounts of infill, clean and then replace it by removing embedded contaminants and decompacting the system, thus improving performance and drainage.
Metal Removal
Use a magnet attached to the maintenance equipment to remove ferrous metal objects from the field.

Photo 30: Machinery including the metal magnet at rear

Replacement of Higher Wear Areas
High wear areas (penalty spots and corner markings are likely to wear more rapidly than the surrounding field); especially if infill levels are not regularly topped up. If left unattended these areas will eventually tear and become a safety hazard to players.

Localised patching can be conducted when these areas show signs of significant wear. To reduce the rate of wearing, consider using a reinforced carpet panel. To minimise colour differences it is suggested samples of carpet for patching be obtained when the field is initially laid.

Photo 31: Replacement penalty spot due to excessive wear

Static Electricity
In hot dry conditions static electricity can cause the infill to stick to the pile yarns and increase infill migration. Surfactants like liquid laundry fabric softeners can be applied to the surface to reduce static electricity.
About Us: Alastair Cox Associates

Alastair Cox Associates is an independent consulting firm specialising in sports surfaces, sports facilities and sports equipment. Headed by Alastair Cox, an internationally recognised expert, the Company provides impartial advice to sports governing bodies, trade associations, sports clubs, municipalities and education facilities on the performance and quality of professional, educational and recreational sports facilities. These include football, hockey and rugby pitches, running tracks, netball and tennis courts, and indoor gymnasium sports halls.

For over 35 years Alastair Cox has been instrumental in developing performance standards for sports surfaces, working closely with many international and national sports governing bodies. The Company now provides guidance on measuring and assessing the performance and quality of sports surfaces, selecting the correct sports surface for a facility, facility design and procurement, on-site construction supervision, performance testing and maintenance. Our mission is to ensure high quality sports surfaces that enhance performance and stand the test of time.

Clients come to us because of our international reputation. We are known for independence and integrity, our ability to complete projects on time, on budget and with an attention to detail that ensures the highest quality result; we are sure we can help you, please contact us for the best impartial advice available.

“Our mission is to ensure high quality sports surfaces that enhance performance and stand the test of time”.

Alastair Cox
About Us: Smart Connection Consultancy

Smart Connection Consultancy offers an innovative approach that delivers outcomes to enhance the experience of participation in physical activity, recreation and sport in local communities.

We specialise in the planning, development, management and procurement of synthetic sports surface technology. We see this technology as complementing natural grass and encouraging more people to be active, play and achieve success in sport because of its extended durability.

By embracing the skills sets and knowledge of our collaborative consultants, we can provide an integrated and holistic approach to our client’s projects.

Smart Connection Consultancy is the Technical Consultants for the Australian Rugby Union for Synthetic Surfaces.

“Smart Connection Consultancy has been an invaluable source of information for both the federation and our affiliated clubs. Martin specifically has responded to requests at short notice, provided valuable insights and produced quality pieces of work that has allowed the football community to achieve deadlines and desired outcomes – we will certainly be using him again”.

Chris Brophy, CFO/Business Support Manager – Football Federation Victoria

Field Of Expertise

In collaboration with industry experts, we provide our clients with high level quality service that is offered for a very affordable investment.

We work with synthetic and natural surfaces for the following sports facilities:

- Australian Rules Football Ovals
- Athletics Tracks
- Bowling Greens
- Cricket Fields and Wickets
- Football (11-a-side, Futsal and 5-a-side)
- Golf Courses
- Hockey Fields
- Multi-sports Areas
- Rugby Union Fields
- Rugby League Fields
- Tennis Facilities

Commitment to Knowledge Building

We are committed to providing leading edge advice and knowledge so that the industry and our clients can appreciate how synthetic sports turf can complement their natural turf options.

Photo 1: Martin Sheppard hosting an industry seminar in Kingston

Our commitment extends to providing every local Council, State and Territory Governments together with National and State Sports Organisations in Australia a free copy of the Smart Guide to Synthetic Surfaces (3rd Edition). If your organisation has not received a copy, contact our office.

We offer the industry and our client’s advice, mentoring and knowledge sharing so they can contextualise the opportunity and strategically consider options.

Our approach provides rigor and we use independent research as a base to ensure that the most appropriate options are determined.

These services include:

- Knowledge sharing master classes April/May 2015 (Brisbane, Perth, Melbourne and Sydney)
The Smart Guide to Maintaining Synthetic Sports Turf (Long Pile)

- Planning and facility development workshops
- Business case workshops linked to Whole of Life Asset management costing strategies and income generation strategies
- Sports participation growth strategies linked to synthetic surfaces
- Synthetic field installation tours - Practical reality
- National Synthetic Surfaces Conference and Expo 2013, 2014 and 2016
- International European Study Tour 2015

“Martin’s knowledge and insights to the industry has guided us to an achievable design and a streamlined procurement process. I would have no hesitation in recommending him to others”.

David Manson, Parks and Reserves Manager - North Sydney Council

Feasibility and Funding Advice and Solutions

Completing a Business Case to justify the need of a synthetic surface can be streamlined by using our Smart Whole of Life Costing Model. We support clients in developing financial strategies, funding applications and where applicable offer funding packages with major financial institutes. Our offering includes:

- Financial strategy development to address WOL costings
- Funding applications for government grants
- Funding solutions with major lending institutes

We understand the use of supply modelling by using demographics of the local community, the needs and the opportunities for activating and retaining them in active recreation and sport which is paramount for a Feasibility Study or Business Case.

Our supply and demand modelling is critical in determining the needs for sports facilities, including:

- Supply and demand analysis
- Community consultation options

Masterplanning and Design Solutions

We will work with you in exploring the site parameters and constraints together with the opportunities to ascertain the best design and management options for your park or venue.

Photo 2: 3D Design for Jack Edwards Reserve, Monash City Council

Smart Connection Consultancy has been collaborating with Dalton Consulting Engineers since 2008 to provide the civil engineering aspect of each design and procurement project. Our collaboration can offer:

- Stakeholder consultation and technical approval
- Concept design options and strategy
- 3D design and fly through options
- Geotech analysis and assessment
- Councillor presentations
- Cost estimate for concept design

We can mentor your team to understand how to best manage the facilities once built, as this is vital if the funding is based on your organisation’s ability to generate revenue.

We can support program development and provide advice on how to maximise the balance between club, school, commercial and your own programs, including:

- Program development strategies
- Price benchmarking
- Performance reviews
Maintaining Synthetic Surfaces Will Increases Probability of Achieving its Expected Lifespan

Procurement & Project Management Support

Over 20 years’ experience in procurement and in collaboration with Dalton Consulting Engineers we offer a full procurement service, including:

- Procurement strategy development
- EOI and RFT document development
- Design & Construct or Detailed Design options
- Tender evaluation facilitation
- Comprehensive tender evaluation tools to ensure a rigorous and transparent process to procure the best product which is fit for purpose and achieves best value for the community

Collaborating with Dalton Consulting Engineers, we provide the detailed civil engineering hold points to ensure that every step of the installation meets the appropriate civil and performance standards, including:

- Site inspections and reports
- Witness and critical hold points
- Respond to construction RFI’s
- Attend practical completion and defect inspections
- Site assessments and conditional audits

Our Clients

We have successfully completed a significant number of sports performance standards reviews, sports strategies, master plans, feasibility studies, business cases and procurement projects. Our client base includes:

- International Federations
  - FIH
  - FIFA
  - World Rugby (IRB)
- National and State Sports Organisations
  - National Rugby League
  - Australian Rugby Union
  - Golf Australia
  - Australian Sports Commission
  - Hockey ACT
  - Capital Football
  - Football Federation Victoria
  - Football NSW
  - Bowls ACT
  - Local Governments

Victoria — more than 50 partners including: Cities of Monash, Whittlesea, Knox, Moonee Valley, Melbourne, Banyule, Melton, Kingston, Bayside, Stonington, Boroondara, and Shires of Yarra Ranges and Surf Coast.

NSW & ACT — more than 25 partners including: Cities of Marrickville, Campbelltown, Willoughby, Warringah, North Sydney, Port Stephens, Ryde, Sutherland Shire and ACT Department of Sport and Recreation.

Qld & WA — more than 10 partners including: Moreton Bay Regional Council and City of Swan.

Others — organisations include: Macarthur Football Association, Delfin Lend Lease, Veneto Club, Monash University, Southern Cross University, Queensland University of Technology and University of Queensland.

“Over the last four years the relationship the City has built with Smart Connection Consultancy has become integral to the development of our public open space planning, most notably the Ellenbrook District Open Space, which includes four synthetic playing fields.

Smart Connection Consultancy has contributed in many ways including various studies, reports and research tours that we continue to use today. The work has been outstanding: on time, on budget and most importantly of a very high quality.

Martin has been very accommodating in its approach to our requirements and continues to go out of their way to help us where necessary – always going that extra mile.”

Wayne Stuart, Facilities Planning Coordinator, Asset Management – City of Swan